

Integritetspolicy

This privacy policy concerns you as a guest at one of STHLM TAPAS Group's restaurants. Your integrity is important to us and we always want to be open with how we treat your personal data in order for you to feel safe when you submit your information to us. In this privacy policy you will find information on how we treat your personal data.

Who is responsible for your personal information?

The restaurants STHLM TAPAS Kungsholmen, STHLM TAPAS Vasastan and Vagabundos by STHLM Tapas is part of the restaurant group STHLM TAPAS Group Aktiebolag (org. No. 556886-3095), which is responsible for the personal data that you provide to us. If you have questions about how we treat your personal data, you are always welcome to contact us via e-mail info@sthlmtapas.se

Privacy During Assistants

When booking: (https://www.thefork.se/legal#Personal_policy)

When paying via the website: (<https://stripe.com/guides/general-data-protection-regulation>)

When billing: (<https://www.fortnox.se/om-fortnox/integritet-och-sakerhet/gdpr/>) as well as (<https://www.opensolution.se/gdpr/>) and ()

Personal information that we collect from you

We can collect different types of personal information about you in connection with booking tables, making an invoice payment, visiting our websites, making a pre-order, signing up for our newsletter or participating in our events.

Examples of personal information we collect about you on these occasions are:

- Name
- Contact information, e-mail address and telephone number
- Address is collected only when handling invoices, when applying for rare events or when registering for a VIP club where we use the address to send out a gift for even birthdays or the like.
- User data (for example, which web pages you visit / have visited and where on the web pages you click / have clicked) • IP address
- Correspondence with us (eg personal information you provide in connection with contacts with us)
- Information about the visit when answering a questionnaire

Why we treat your personal information

We use your personal data for different purposes with the purpose of providing relevant information and optimizing and developing the experience. Which personal data we use depends on the purpose. Below are our various purposes for personal data processing:

1. Marketing, e.g. through newsletters, marketing offers, information inquiries and invitations

If you subscribe to our newsletter, we will process your personal information based on your consent. You have the right to revoke your consent at any time by emailing info@sthlmtapas.se. And you can always unsubscribe from our mailings in each channel. With the support of balancing interests, we can also use direct marketing the occasions when we have a legitimate interest in this.

2. Reservations

When you book a table at one of the restaurants included in the STHLM TAPAS Group, we will store your information, this is required to complete the booking. When the guest is booking a table, the parties enter into an agreement which justifies the processing of personal data for administration and statistics.

3. Orders online or in physical store

Processing of your personal data takes place on the basis of agreements to be able to complete a pre-order online or in store.

4. For payments

In order to handle payments via invoice, we store personal information such as invoice number, name, e-mail address, telephone number, amount, point of sale and order documentation.

5. Conduct and manage your participation in events

Treatment is based on our legitimate interest in administering and following up our event and to provide information that you need to know before and after your participation.

6. Develop our services

Produce statistics on orders, visits to one of our restaurants, website use and send out questionnaires to improve our services and develop our product.

Safe handling of personal data

You can rest assured that we do not share your information with others in cases where we do not have to comply with legal requirements or in connection with legal proceedings. We will never forward, sell or exchange your data for marketing purposes to third parties outside STHLM TAPAS. Data handled by a third party, as a service provider, is used only to provide services to our guests.

Storage

Generally speaking, we save your information as long as the information is necessary to fulfill the purposes for which the data were collected. The information can also be saved during the time required by applicable law, for example, for 7 years to fulfill the requirements of the Accounting Act.

In other cases, we will regularly review our personal data management. For example, we can delete your information if you have not been in contact with us for a long time.

Your rights

If you want to gain insight into your personal data processing, you have the right to request access to your data. If we receive a request for access, we may ask for additional information to ensure that we submit the information to the right person. You also always have the right to request that your personal data be corrected.

We will always delete your information to the extent required by applicable law and we will of course always do our best to accommodate your request for deletion. You also have the right to object to our treatment (for example, the treatment that is based on our legitimate interests) or request that the information you have provided to us be transferred to another data controller (so-called data reporting).

Your personal data may not be processed for direct marketing or promotion if you oppose such processing. You also have the right at any time to revoke a given consent, eg. the consent that you as a private person leave when you start subscribing to our newsletter.

Complaints and supervisory authority

If you believe that we have handled your personal data incorrectly, you have the right to make a complaint to the Integrity Authority, which is the supervisory authority for personal data processing.

Contact us

If you still have questions about how we process your personal information, please contact us by email info@sthlmtapas.se